About the Tokyu Group

Group Slogan

Toward a Beautiful Age – The Tokyu Group

Group Philosophy

We hold this philosophy in common as we work together to create and support the Tokyu Group.

Mission Statement

We will create a beautiful living environment, where each person can pursue individual happiness in a harmonious society.

Management Policy

Work independently and in collaboration to raise Group synergy and establish a trusted and beloved brand.
- Meet current market expectations and develop new ones.
- Manage in harmony with the natural environment.
- Pursue innovative management from a global perspective.
- Value individuality and make the most of each person.

Through these means, we will fulfill our corporate social responsibilities.

Guidelines for Action

Fulfill your responsibilities. Collaborate to enhance each other’s abilities. Reinvent yourself with a global awareness.
Aiming to be a Growing Company That Will Still Exist in 100 Years’ Time

We will create a beautiful living environment, where each person can pursue individual happiness in a harmonious society.

Foundation

DNA of urban development

Provision of added value to society

Changes in lifestyle
- Population declining, low birth rate & aging population
- Harmony with natural environment

Contraction of domestic market

Pursuing the happiness of each individual by facing ever-changing social challenges

Creation of a beautiful living environment

Creation of economic value

Increase in population in areas served by Tokyu’s railway lines
- Increase in the number of passengers carried
- Increase in real estate value
- Increase in Tokyu users

Keeping Tokyu’s rail service areas as the main focus as a result of providing added value

Expansion of business

Reinvestment (perpetual cycle)

Began as Meguro-Kamata Railway Company, which was born as a result of separating the railway division of Den-en Toshi Company that was established for urban development.
Tokyu Corporation Help Line

Tokyu Group CSR Promotion Committee
- Matters to report to the CSR Management Promotion Committee of Tokyu Corporation, etc.
- General managers in charge of CSR promotion from Tokyu Group companies

Employees
- Awareness raising concerning CSR
- Improvement of knowledge regarding compliance with laws and regulations, environmental protection, customer satisfaction, and other matters
- Activities for promoting compliance

Suppliers

Divisions and headquarters
- Encouragement to promote CSR based on the CSR Procurement Policy
  1. Ensure compliance with related laws, regulations, and social norms, respect workers’ rights, and establish a safe, clean work environment, not to mention prohibiting child labor and forced labor.
  2. Prohibit discrimination and respect human rights.
  3. Promote environmental protection activities (including formulation of environmental policy, establishment of environmental management system, provision of environmental education, and acquisition of external certifications).
  4. Secure good quality products and supply them safely and reliably.
  5. Provide products at appropriate prices.
  6. Take appropriate measures for protecting personal information.

Tokyu Group’s CSR promotion system
Tokyu Corporation’s CSR promotion system
Tokyu Corporation’s CSR procurement system

Details of our CSR initiatives are available for viewing at: [http://www.tokyu.co.jp/company/csr/management/](http://www.tokyu.co.jp/company/csr/management/) (Japanese language version only)
The Corporate Governance Report is available for viewing at http://www.tokyu.co.jp/ir/english/manage/governance.html
Safety report

- Make platforms and railroad crossings safer taking into account that our community and environment is changing due in part to impact from a low birthrate and aging population
- Expand safety measures as precaution for major earthquakes or large-scale natural disasters

Enhance facilities for better safety

- **Install platform doors**
  By 2020, complete installation at all 64 stations on the Toyoko, Den-en Toshi, and Oimachi Lines

- **Install sensors**
  Install highly-functional sensors at all railway crossings to further improve safety

- **Promote construction that mitigates disasters**
  Review design criteria that factors in estimates for irregular weather conditions and large-scale earthquakes and reflect results of review into facilities

Strengthen safety infrastructure

- **Accident prevention**
  Establish specific measures that reflect the outcome of serious accidents in the past, forecasts for various types of accidents, and the individual conditions of each site

- **Emergency response**
  Strengthen capabilities to properly respond to incidents caused by irregular weather conditions and various other types of trouble

- **Swift communication**
  Promptly distribute information on accidents and train operations using various means such as the Tokyu Line app with enhanced functions and the information monitor.

**Environmental Report**

**Special Feature**

**Futako Tamagawa Rise:**
- Creating a community where different generations can enjoy fulfilling lives in harmony with nature -

A 30-after year-long redevelopment project based on the concept of *water, vegetation and light* has finally come to fruition.

**Urban development in consideration of the natural environment**

**Contribution to preservation of the ecosystem**
The Futako Tamagawa Rise, a district with a good natural environment, worked to minimize its impact on the environment and to create an environment in harmony with the local ecosystem. It makes continued efforts toward long-term environmental preservation.

**Endeavor toward green buildings**
Buildings, roads and other infrastructure are designed to reduce energy and water consumption and to cut CO₂ emissions based on the latest environmentally friendly architectural design methods, such as the adoption of energy efficient equipment, renewable energy, water saving apparatuses, the use of rainwater and gray water, the prioritized use of recycled materials and locally produced materials.

**Creation of a compact city**
In pursuit of the effective use of the land lot, the project conducted high density development to build a compact city, which is an urban complex serving diverse purposes such as working, living, commerce and amusement.

**Acquired the highest AAA ranking in the Japan Habitat Evaluation and Certification Program in May 2014**
The ranking was given in quantitative recognition of our efforts for conserving and recovering biodiversity in the process of creation of communities in harmony with natural environments.

**Acquired the world’s first gold rating of the LEED ND (Neighborhood Development) in November 2015**
The certification was granted in recognition of urban development with environmental considerations, the convenient location for public transport, the provision of comfortable spaces for users through measures to prevent sick building syndrome and measures that take earthquakes and other disasters into account.

**Received the Grand Prix in the 25th Global Environmental Award in April 2016.**

Environmental Report 2016 (Japanese language version only) is available on Tokyu Corporation’s website at: [http://www.tokyu.co.jp/csr/tkk_kankyo/index.html](http://www.tokyu.co.jp/csr/tkk_kankyo/index.html)
Social Contribution Activities

Through its educational corporations and foundations, the Tokyu Group is actively engaged in various activities in four fields that are closely related to the local communities.

Education

- Gotoh Educational Corporation
  - Operation of the Tokyo City University Group and Tokyu Driving School

Culture

- Asia Gakuen Educational Corporation
  - Operation of Asia University

Environment

- The Tokyu Foundation for Better Environment
  - Operation of supporting survey and research activities aimed at conserving and improving natural environments in the Tama River Basin

International Exchange

- The Gotoh Museum
  - Storage of approx. 5,000 works of art and organization of art exhibitions
  - Daitokyu Kinen Bunko: Storage of approx. 25,000 valuable books and making them available to scholars

- The Gotoh Memorial Foundation
  - Honoring and supporting excellent young artists in the fields of operas and the arts
  - Supporting operas to the extent that they are originally created by Japanese and performed by any Japanese opera organization

- Tokyu Foundation for Foreign Students
  - Payment of scholarships, support and communication activities for foreign students.

The activities of our educational corporations and foundations are available for viewing on the Tokyu Group website (Japanese language version only) :
https://tokyugroup.jp/about/pdf/ja_pamph_foundation.pdf

Tokyu Corporation
"We will create a beautiful living environment, where each person can pursue individual happiness in a harmonious society." That Management in line with the Mission Statement has led to the external evaluation:

### ESG

An indicator that points to a business showing an ability to sustain growth: ESG

- Introduce barrier-free facilities, trains
- Introduce new types of trains with the aim of achieving greater fuel efficiency
- Promote renewable energy use at the facilities owned by the Tokyu Group

### Work style innovation

Creating an environment where employees can work with enthusiasm

- Selected as Nadeshiko Brand for the five consecutive year (Ministry of Economy, Trade and Industry/Tokyo Stock Exchange)
  - Promotion of women’s active participation (Goal: 40 female management-level employees by 2020)
  - Tokyo Group female managers forum
  - Environmental arrangement where work and child-rearing or nursing care can co-exist
  - Childcare services at Tokyo Group businesses on holidays

- New Diversity Management Selection 100 (METI)
  - Efforts in working reforms
  - Product planning by a female working group
  - Exchange meetings between young female employees and female management-level employees

- Selected as Health and Productivity Stock Selection for the second consecutive year (METI/TSE)
  - Prevention of the occurrence of mental disorders with a unique check sheet completed by the industrial physician
  - Fostering of a health-oriented culture with concerted efforts in the workplace

- Received the Encouragement Award in the commendation of companies that made well-intentioned efforts to help cancer patients in Tokyo to maintain a balance between treatment and work (Tokyo Metropolitan Government).
  - Cancer control is clearly indicated in our major policies for health and productivity management.
  - Concerned parties understand what considerate attitudes should be taken for patients who return to work

*Only three of the listed companies on the TSE are selected for the five consecutive years.
*Only nine of the companies listed on the TSE were selected for three consecutive years.